



Sustainable Facilities Management Services

SFMS Advantage

- ◆ Over 50 years of combined Facilities Management experience
- ◆ Our customer service approach is a customer-first approach that provides prompt, efficient and friendly service to every customer
- ◆ Personalized attention to your specific requirements
- ◆ We use an integrated holistic approach to operate and maintain your facilities
- ◆ We integrate Green Building and sustainability methodology in our operations maintenance at no additional cost
- ◆ Current with today's Facilities Management changes and techniques
- ◆ All Project Managers are trained in LEED principles and processes
- ◆ We continually look for innovative ways to improve your operations to reduce costs
- ◆ We use performance metrics based on your strategic goals

Certified Business Enterprise (CBE) in the District of Columbia as a Local Business Enterprise (LBE), Small Business Enterprise (SBE) and Woman-Owned Disadvantage Business Enterprise (DBE)



Member of
Green Building
Council



Our integrated, holistic, sustainable management approach produces

- ◆ Lower Costs
- ◆ Excellent Customer Service
- ◆ Sustainable Green Practices

Specializing in “Green Building” practices and methodology

Sustainable Facilities Management Services (SFMS) is a fully integrated facilities management company that specializes in “Green Building” methodology with a core management team that has over 50 years’ experience in facilities management and consulting serving the federal, state, and local governments, as well as the industrial and commercial market place. Our purpose is to contribute to the sustainability of facilities we manage and the quality of life for the people that work there.

Our sustainability methods and practices rely on our fully integrated holistic approach to deliver all of the services: administrative, project management, operations and maintenance and strategy consulting. We use the Leadership in Energy and Environmental Design (LEED) for Existing Building Operation and Maintenance Rating System (EBO&M) as a framework for operations and upgrades and documenting the sustainable performance to manage your facilities at no additional costs. Using our green practices, SFMS maintains high performance and increases the lifespan and —ultimately— the value of your physical assets.

Sustainable Facilities Management Services (SFMS), is a socially and economically disadvantaged women-owned small business located in Washington, DC, to provide fully integrated, holistic facilities management services to Federal and local governments, commercial and industrial markets.



Services We Offer

We offer consolidated Facilities Management services using an integrated green, sustainable operations and maintenance program for your project. Our in-house operations and maintenance staff is supported by qualified and experienced subcontractors and strategic business partners that are aligned with our green building methods.

Sustainable Operations and Maintenance Program

Administrative Services

- ◆ Help desk and call centers (work order management)
- ◆ Computerized maintenance management system (CMMS) integration/ design
- ◆ Data analysis and custom design
- ◆ Project staffing, administrative, technical and management
- ◆ Workforce staffing

Project Management Services

- ◆ Design build, construction, alterations and repairs
- ◆ Architectural, electrical, mechanical and structural engineering services
- ◆ Energy audits
- ◆ Facilities and operation assessments
- ◆ Energy Comprehensive Performance Services and Consulting
- ◆ Environmental Consulting

Strategic Planning Services

- ◆ Facilities Management consultant services
- ◆ Capital improvement planning and execution
- ◆ Balanced Scorecard strategic planning development and execution
- ◆ Facilities Management key performance indicator (KPI) development
- ◆ Change management support



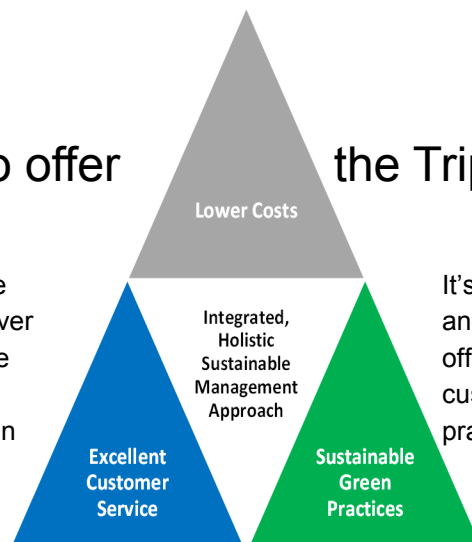
Operation and Maintenance Services

- ◆ Heating, ventilation, air conditioning and refrigeration (water treatment, inspections, etc.)
- ◆ Electrical, UPS, switchgear, emergency power systems, lighting maintenance
- ◆ Plumbing
- ◆ Carpentry/locksmiths
- ◆ Painting
- ◆ Roof maintenance
- ◆ Water and sewer maintenance
- ◆ Building automated control systems, Fire/Life Safety
- ◆ Integrated landscaping program and snow removal
- ◆ Custodial and associated services (integrated pest management, waste management programs, window cleaning, structural cleaning, etc.)
- ◆ Security (armed and unarmed)
- ◆ Mail services
- ◆ Moving and warehouse services

We are proud to offer

the Triple Bottom Line

Our customers want services that are both cost effective and sustainable over time. We make it our policy to use the most environmentally responsible equipment, processes and products in everything we do.



It's important to our clients, our employees, and our planet. Therefore, we are able to offer our customers lower cost, excellent customer service, and sustainable green practices.